Readings in Groupware and Computer-Supported Cooperative Work: Assisting Human-Human Collaboration (Interactive Technologies)

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This comprehensive introduction to the field represents the best of the published literature on groupware and computer-supported cooperative work (CSCW). The papers were chosen for their breadth of coverage of the field, their clarity of expression and presentation, their excellence in terms of technical innovation or behavioral insight, their historical significance, and their utility as sources for further reading. Taken as a whole, the papers and their introductions are a complete sourcebook to the field.

This book will be useful for computer professionals involved in the development or purchase of groupware technology as well as for researchers and managers. It should also serve as a valuable text for university courses on CSCW, groupware, and human-computer interaction.

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